

Volunteers Handbook

For Change Makers & Kind Colleagues

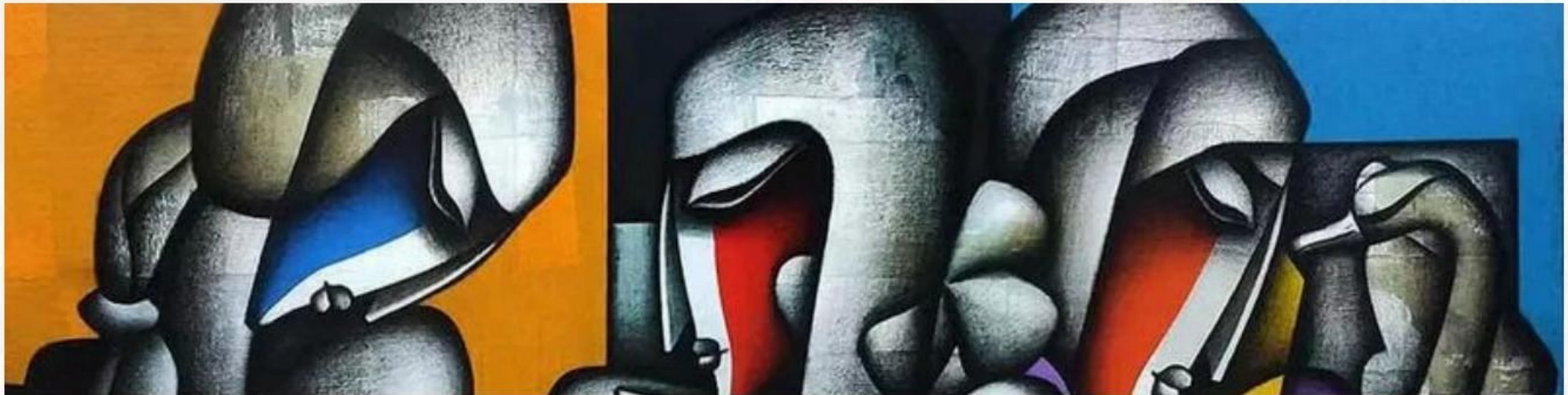
Welcome to The Blossom Group ASA CIC

We are thrilled to welcome you to our community-focused organisation dedicated to promoting positivity, kindness, and collaboration. As a new member of our team, you're joining passionate Changemakers committed to making a positive impact.

At The Blossom Group ASA CIC, our diverse communities are at the heart of everything we do. We strive to create a culture of service excellence that puts their needs first while promoting social and environmental responsibility.

As a Changemaker or Kind Colleague, you can expect a culture of positivity, kindness, and collaboration, along with opportunities for growth and development in a diverse and inclusive workplace. We value teamwork, creativity, kindness, inclusivity, and a love of people in all that we do.

Sincerely, Amira Louati, Chief Operations Officer & Shahid Mahmood, Chief Executive Officer



Everyone is a Changemaker

At the Blossom Group ASA CIC, we believe that everyone is a Change Maker. This includes all Directors, Management, Consultative forums, Steering Committees, employees, and volunteers. By fostering a culture of collaboration, teamwork, and shared responsibility, we create a supportive and inclusive work environment where everyone feels valued.

Kind Colleagues

Our volunteers bring invaluable contributions, time, energy, and expertise to our organisation. They are an integral part of our team with diverse skills and perspectives.

Meaningful Impact

Volunteering is a powerful way to create positive change through direct service, advocacy, or community outreach, building a more just and equitable society.

Shared Vision

Together, we can achieve our vision of a world where equity and justice are the norm, and everyone has the opportunity to reach their full potential.



The Happy Place

Everything we do at the Blossom Group ASA CIC is about building "happy places" which contribute to creating a happy and positive environment for everyone.



Compassion

Embracing empathy and understanding for others and working to create a positive impact on their lives.



Gratitude

Appreciating what is good in one's life and expressing thankfulness for it.



Kindness

Being considerate and respectful towards others, and spreading positivity and joy.



Inclusiveness

Celebrating diversity and promoting an inclusive environment for all individuals.



Joy

Fostering a sense of happiness and positivity in the environment.



Resilience

The ability to bounce back from challenges and maintain a positive outlook.

At the Blossom Group ASA CIC, our company is built on the values of happiness, love, and inclusiveness, and we strive to create a supportive and empowering environment for all our changemakers, clients, and partners.

On Your First Day

Welcome to the Blossom Group ASA CIC! We are thrilled to have you on board and can't wait to see all the amazing things we will accomplish together. We want your first day to be stress-free and enjoyable.

01

Arrival Time

Please arrive at our office 15 minutes before your scheduled start time to get settled and ready.

02

Dress Code

Dress in whatever makes you happy and confident, ready to take on the day.

03

Paperwork

Bring a copy of your identification and any necessary paperwork requested prior to your first day.

04

Orientation

Enjoy our engaging orientation covering our history, mission, values, and policies, plus a tour and team introductions.

05

Equipment & Schedule

You'll receive all necessary equipment and a detailed schedule for your first week, including training and meetings.

06

Relax & Enjoy

Don't stress! We're here to support you every step of the way. Let's make this first day the best it can be!

The Benefits for You

Being a Changemaker or Kind Colleague with the Blossom Group ASA can have several benefits for your health, wellbeing, and career development.

Health & Wellbeing

- Increased sense of purpose and fulfillment
- Reduced stress levels and improved perspective
- Improved mental health, happiness, and self-esteem
- Enhanced physical health and cardiovascular wellness
- Increased social connections and sense of belonging
- Development of new personal skills

Career Development

- Building relevant skills and experience for future goals
- Networking and making valuable connections
- Demonstrating commitment to social responsibility
- Enhancing your resume with community involvement
- Providing references and recommendations for job opportunities

Vision, Mission and Values

Vision

We envision a world where all people thrive and pursue lives of purpose and where every sector of society is just, fair, and inclusive, enabling all people to participate and reach their full potential.

We strive for a healthy and prosperous society that promotes all people having equitable access and opportunity.

Mission

To enable each and every single person to participate actively in society. We do this by equipping everyone with the knowledge, skills and confidence to make a positive difference to the society in which they live – locally, nationally and globally.

BLOSSOM: The Simple Solution



Safety

Integrated into every aspect of our operations



Inclusion

We welcome and value diversity with respect, equality, dignity, and acceptance



Motivation

We inspire and motivate for positive social change



Positivity

We cultivate a positive environment that boosts happiness, productivity, kindness, and creativity



Loyalty

We foster a culture of loyalty and support for all, creating pride and passion



Equity

We provide an equitable environment where every individual can blossom



Our Code of Conduct

All volunteers at the Blossom Group ASA CIC are expected to follow our Code of Conduct, which outlines the principles of kindness, respect, professionalism, safety, ethics, teamwork, and effective communication.

Respect for All

Treat everyone with kindness, empathy, and respect, regardless of their differences. No bullying, harassment, or discrimination allowed!

Keep it Confidential

Protect sensitive information about the Blossom Group ASA CIC, its clients, and partners. Loose lips sink ships!

Professionalism with Personality

Always behave professionally, but bring your unique personality to the role! Be punctual, reliable, and dress for success.

Safety First

Prioritize your own safety and the safety of others. Follow safety procedures, report concerns, and seek medical attention if needed.

Ethical Avengers

Act with integrity and uphold ethical principles in all dealings. Avoid conflicts of interest and stay true to our values and mission.

Team Players

Work together with others and support your colleagues to achieve common goals. Sharing is caring!



Training, Development & Well-Being

Training and Development

At Blossom Group ASA CIC, we understand that volunteering is not just about giving back, but also about personal growth and development. We provide access to a variety of training opportunities designed to help you gain new skills and knowledge.

Our training includes workshops, webinars, and on-the-job training covering topics like cultural competency, community organizing, advocacy, and leadership development. We also offer ongoing support and mentorship to help you succeed.

Well-Being

We believe that the wellbeing of our volunteers is paramount. We prioritize the six elements of wellbeing: physical, emotional, social, spiritual, intellectual, and environmental.

We provide resources and support including access to healthcare, wellness programs, and mental health support. We encourage volunteers to take breaks when needed and prioritize self-care.

By prioritizing wellbeing, we create a supportive and healthy environment that allows our volunteers to make a positive impact in the world.

Thank You

We hope that this handbook has provided you with all the information you need to have a successful and enjoyable volunteer experience with us. Please don't hesitate to contact us if you have any questions or concerns.



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Thank you again for your commitment and dedication to helping us achieve our mission of building a more equitable and harmonious community. We encourage you to also read our policies handbook, the Blossom Story, the job roles, the governance handbook and our social media for a deeper understanding of our organization and its values.